

UTILIZATION OF LIBRARY RESOURCES AND SERVICES BY GIRL STUDENTS OF WOMEN COLLEGES OF VARANASI (U.P.): A SURVEY

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ABSTRACT

For the study of any organization is very important to discuss the various aspects of these organization and their related terms. This paper describe the utilization of library assets and services of Girls students of four girls college (Vasant Kanya Mahavidyalaya PG College, Vasanta College for Women, Sudhakar Women's Law Degree College, Arya Mahila PG College) of the District Varanasi, U.P. This paper incorporates different viewpoints like (Frequency of visit, ampleness of library hours, Purpose of visit to the library, Types of report utilized, To find archives, Field inclination, Uses of services, infrastructure facility, Overall working of the library). This review is in light of surveys strategies and is useful for library users especially girls student.

Keywords: *Library Resources, Library Service, Varanasi College, Girls College, Education*

INTRODUCTION:

Education is a standout amongst the most essential method for engaging girls with the learning, aptitude and fearlessness important to take part completely being developed process. "Instruction" and "Library" are two in distinguishable – resolute ideas, both being on a very basic level and synchronically identified with and concurrent with each other. One can't be isolated from the other and the presence of one is an outlandish without the other. Education is the aftereffect of obtained information and aggregation of perception and experience, while

library is both the wellspring and source, and the defender and storage facility of that learning and experience. Knowledge can't exist alone without library and library has no importance on the off chance that it can't confer education. Libraries are managing gather, stock, handle, sort out, and spread archives/data.

Learning and data are so imperative for all round improvement. Libraries handle and oversee learning and data for the improvement of the general public. Libraries assume an urgent part in the instructive procedure of formal and non-formal learning. The present review is centering toward the foundations which are identified with the girl's knowledge. In this review center is around young girls understudies' state of mind toward library assets and administrations gave by their college libraries. This paper incorporates four girls college (Vasant Kanya Mahavidyalaya PG College, Vasanta College for Women, Sudhakar Women's Law Degree College, Arya Mahila PG College) of the District Varanasi, U.P.

REQUIREMENT OF STUDY

Education is one of the most important tools of the development of women with the intelligence, self confidence and skill to the process of development. The basic requirement to study the libraries of these colleges in order to develop a best education system is as follows:

- For special collections grow out of specific community needs.
- Libraries are major partners in sustainability.
- Archives preserve historic artifacts, oral histories, digital history projects, and monographs relevant to the community, including minority groups.
- Libraries are places where people come to know themselves and their communities.
- Libraries serve as catalysts for addressing various problems such as social, political and economic.
- Libraries provide important business resources, especially for small local business.
- Libraries go beyond providing content to enabling patrons to create their own content.
- Libraries teach teens important life skills and cultures of their own community.

Vasant Kanya Mahavidyalaya PG College

Vasant Kanya Mahavidhyalaya (VKM) is a renowned women's college of district Varanasi. It is established in 1954 by Dr. Rohit Mehta, Who was a great thinker and theosophist at the Kammachha Varanasi. Varanasi is an education hub from the ancient time. VKM PG College has a beautiful campus and it is situated in the heart of the holly city Varanasi. VKM is affiliated to Banaras Hindu University, the glorious temple of learning temple of learning

created by Pt. Madan Mohan Malviya. As it has been admitted to the benefits of Banaras Hindu University VKM executes the syllabus given by Banaras Hindu University maintaining the beliefs and vision of Pt. Madan Mohan Malviya. In the year 2009 V.K.M. has begun the post graduate courses, which is allowed by Banaras Hindu University. This year is a milestone for the history of VKM. In the present time college is also operating the Ph.D. courses in various subjects. The college has been catering the qualitative and impacting education, which influences the life of Indian women education, style, etc. It provides various useful facilities such as canteen, computer lab, Hostel, Library services, Cultural programs, NCC/NSS, reading rooms and so on. The college has a developed library system and trained and qualified library staffs. It acquires the number of periodicals, journals, news papers and provides various services like circulation, news paper clipping services, etc.

Vasanta College for Women

Vasanta College for Women is the pioneer institute of women education has one of the oldest higher education institutes for women in India. It is a leading higher educational institution to aim of catering higher education of women, established by Dr. Annie Besant in 1913 at the campus of Theosophical society. The college was shifted in the new building to Rajghat campus on the banks of holy river Ganges in the cultural city in 1954. Vasanta College for Women is managed by Krishnamurti Foundation India (KFI) and offers undergraduate, postgraduate and Ph.D. courses in regular streams. Also, it conducts various diploma and certificate courses in professional streams. The college is affiliated to Banaras Hindu University (BHU), Varanasi. The college has a Library in separate building. The total collection of the library is 41367 as March 2015. The library monthly subscribes the 39 journals and 14 magazines. Library caters the services to the students, staff and K.F.I. members. The college has subscribed N- List from INFLIBNET to access 3800+ e- journal and more than 70000 e- books.

Sudhakar Women's Law Degree College

Sudhakar Women's Law Degree College, Varanasi a premier institution of eastern Uttar Pradesh epitomizes a perennial "Quest for Excellence". The college established in the year 2003 at center of holy city Varanasi. Sudhakar Women's Law Degree College is a renowned legal education institution in the Varanasi district. Sudhakar Women's Law Degree College is an affiliating institution of Mahatma Gandhi Kashi Vidyapeeth University, Varanasi and conducts Bar Council of India (BCI) approved undergraduate degree programme in legal education. The

college has a pleasant surrounding campus and caters maximum requisite facilities to the students.

Arya Mahila PG College

Arya Mahila PG College on Chetganj is one of the oldest leading women educational institutions of the cultural city Varanasi. The college was founded by Shri Arya Mahila Hitakarini Mahaparishad in the year 1956. This college is an affiliated institute of Banaras Hindu University (BHU). Arya Mahila P.G. College endeavors to cater comprehensive, meaningful, all inclusive and relevant education to girls so that they could become intellectually enlightened, morally upright, socially aware and spiritually awake. As a result of multi dimensional progress, dynamic leadership and academic excellence the NAAC (National Assessment of Accreditation Council) has conferred "A" grade to the college in the academic session 2012-2013. The college has a huge library with various sections of books, even college caters Digital Library, where users can read books and even watch their interested article online. The college publishes various journals such as Sarjana, Creation: Interdisciplinary Journal, Darjan: A Journey within, Newsletter and so on.

OBJECTIVES OF STUDY

The present study is based on the following prestigious objective. We are trying to achieve the fixed objective through their studies:

1. To identify the use of collections and services in college libraries.
2. To examine the way of documents location and research of the libraries.
3. To identify the infrastructure facilities are being provided by the library.
4. To find out the overall user satisfaction with the resources and services facilities provided in the women college libraries.
5. To discuss the problem faced by the user while using library.
6. To know the opinion of user about the library staff.
7. To know the opinion about the general assessment of the library.

METHODOLOGY

To data collection, the present study uses questionnaires and observation method. The questionnaires for data collection comprise the 14 questions with an option to express any comment regarding the use of information resources and services. A questionnaire was designed with questions like, frequency of use, purpose of use, problems in use, satisfaction with e-resources, performance of library in the satisfaction of UG and PG students in the girl colleges of

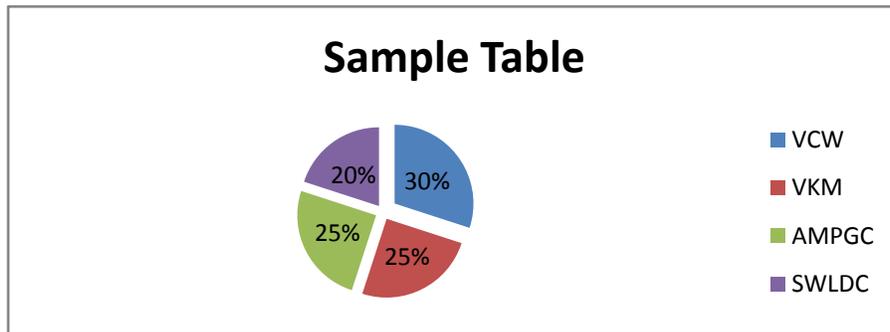
Varanasi. 350 questionnaires were distributed among the girl students and 300 questionnaires were received back from the respondents. The collected data is then analyzed systematically.

DATA ANALYSIS:

Information gathered from the surveys was investigated utilizing as a part of unthinkable frame along with brief portrayals. There is extensive number of clients in these girls college. So a test from all colleges is taken to discover their assessment about the administrations/offices given by the library. The table below gives the number of user and the size of the sample.

Table. 1. Number of user

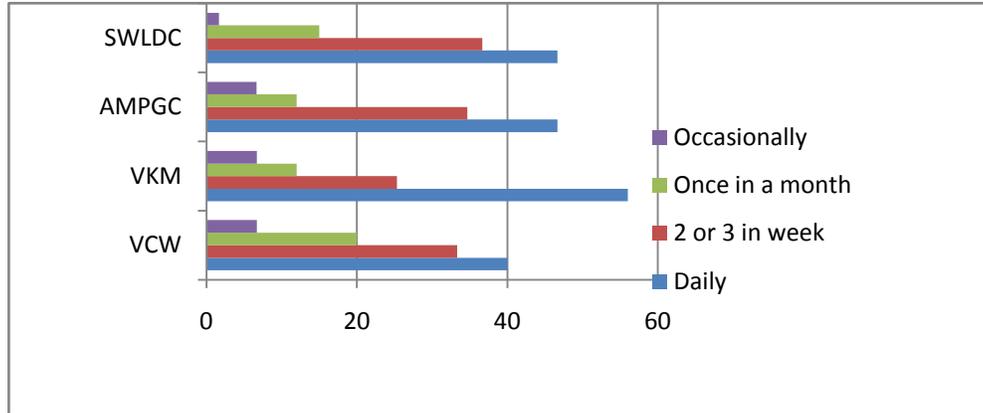
Sr. No.	Name of Institution	Total No. of User (Included In Study)	Sample of Population
1.	VKM PG College	90	30
2.	Vasanta College for Women	75	25
3.	Aarya Mahila PG College	75	25
4.	Sudhakar Women’s Law Degree College	60	20
	Total	300	100



The above table demonstrates that 30% of aggregate populace under review comprises of VCW College are library users, 25% from VKM College, 25% of AMPGC College and 20% of SWLDC College. The span of the specimen decided for study is very vast so that the conventions of finding can be facilitated.

TABLE 2: FREQUENCY OF VISIT TO THE LIBRARY.

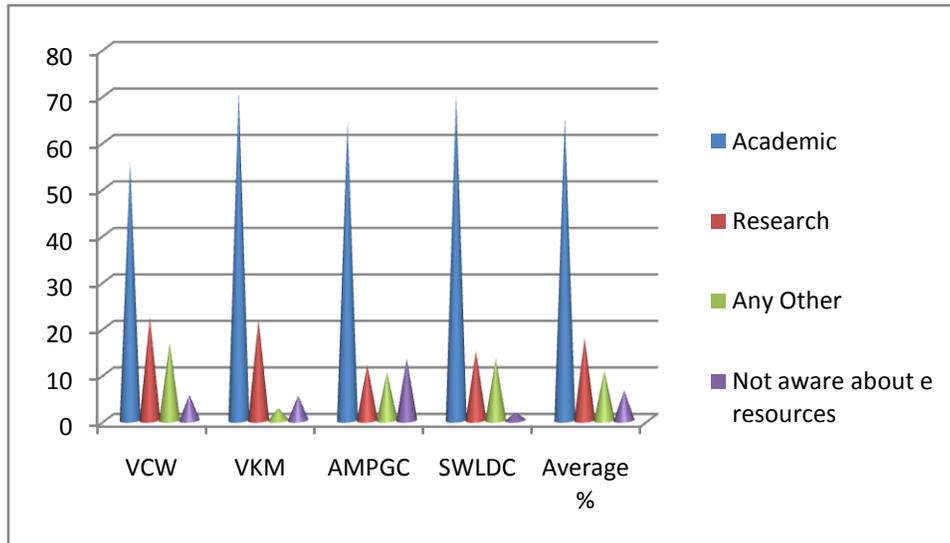
Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Daily	40	56	46.67	46.67	47.335
2	2 or 3 in week	33.33	25.33	34.67	36.67	32.5
3	Once in a month	20	12	12	15	14.75
4	Occasionally	6.67	6.67	6.66	1.66	5.415
	Total	100	100	100	100	100



The above table caters that 47.335% of the users visits library daily while 32.5% visit it two to three times in a week. There are 14.75 % of users who visit once in months but 5.415% visit it occasionally and are not regular users of library.

Table 3: Purpose of visit to the library

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Academic	55.56	70.67	64.33	70	65.14
2	Research	22.22	21.77	12	15	17.7475
3	Any Other	16.67	2.66	10.34	13.33	10.75
4	Not aware about e resources	5.55	5.33	13.33	1.67	6.47
	Total	100	100	100	100	100



The above table demonstrates that greatest rate of users i.e. 65% prefer to visit library for the Education. Then again 17.75 % visit library for research reasons and 10.75 went for other reasons. Just 6.47 % of the users are not aware about e resources.

Table 4. Used of various Document by Users

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	General Books	82.22	85.33	73.33	86.67	81.8875
2	Reference Book	6.67	8	13.34	10	9.5025
3	Journal/Periodicals	11.11	5.33	9.33	1.66	6.8575
4	C.D.- ROM Database	0	1.34	4	1.67	1.7525
	Total	100	100	100	100	100

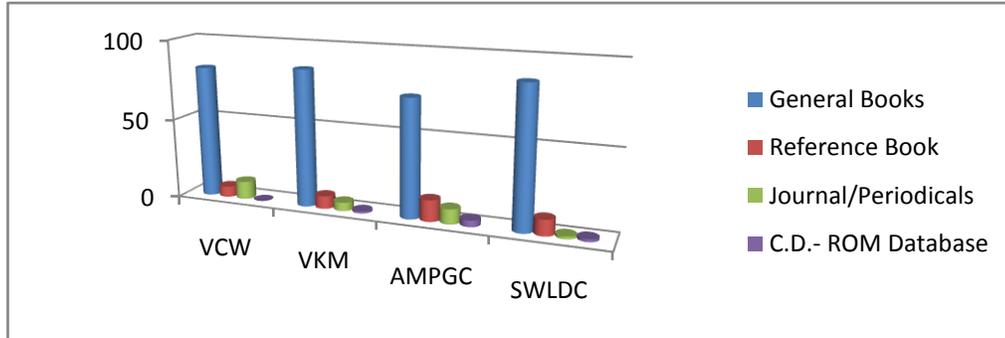
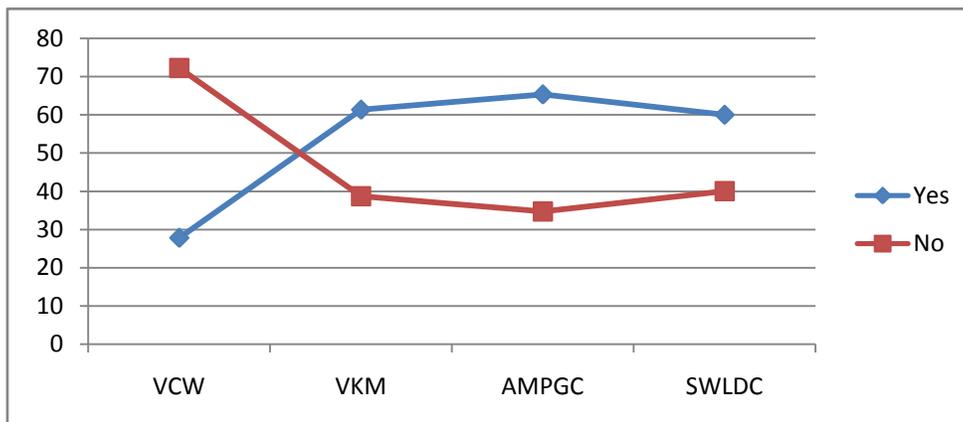


Table no.4 indicates that the maximum percentages of user’s i.e.81.89% are preferred to consult the general book and on average 9.50 % were utilizing Reference Books. The percentage of user which consult Journals /Periodical (6.86%), and CD-ROM –database (1.75%), are comparatively very low. Above table catering that the user of library of various colleges are using general as well as reference books mainly.

Table 5. Search any On-line Catalogue

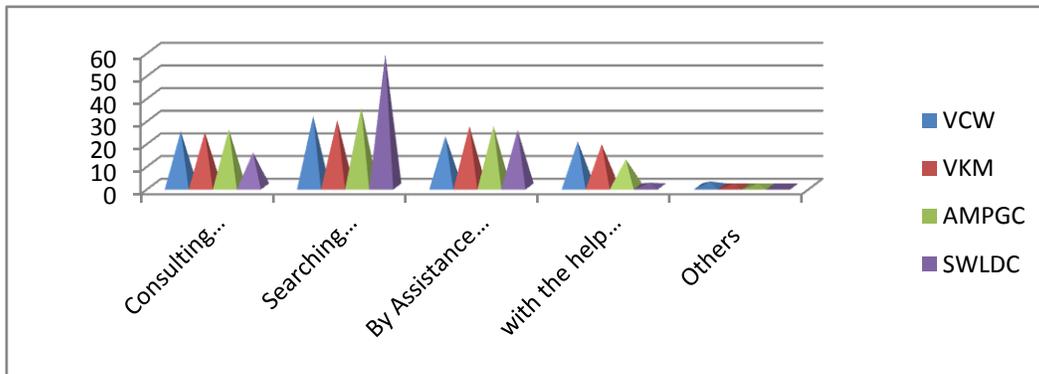
Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	YES	27.78	61.33	65.33	60	53.61
2	NO	72.22	38.67	34.67	40	46.39
3	Total	100	100	100	100	100



This study shows that how many respondents were ever used online catalogue. Table no. 5 shows that 53.61% girls from various colleges are retrieved the documents through online catalogue and 46.39% users never used online catalogue.

Table6. To Locate Document

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Consulting Library Catalogue(OPAC/Print)	24.44	24	25.33	15	22.1925
2	Searching Shelves Randomly	31.12	29.33	34.67	58.33	38.3625
3	By Assistance of library staff	22.22	26.67	26.67	25	25.14
4	with the help of friend/Colleagues	20	18.67	12	1.67	13.085
5	Others	2.22	1.33	1.33	0	1.22
	Total	100	100	100	100	100



The information gathered in above table mirror that greater part of user i.e. 22.19 % by average prefer to consult the library catalogue to locate the required document. Then again 25.14 % need to take assistance from library staff and 13.08% of users feel great to take assistance from friend/Colleagues to find required documents .While just 38.36 % user Randomly look the racks and 1.22% all things considered embrace other approaches to find the required record .

Table 7. Awareness of E-resources and Use

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Aware and Use	66.67	69.33	74.67	80	72.6675
2	Aware but Never Use	31.11	29.34	22.66	20	25.7775
3	Not aware	2.22	1.33	2.67	0	1.555
	Total	100	100	100	100	100

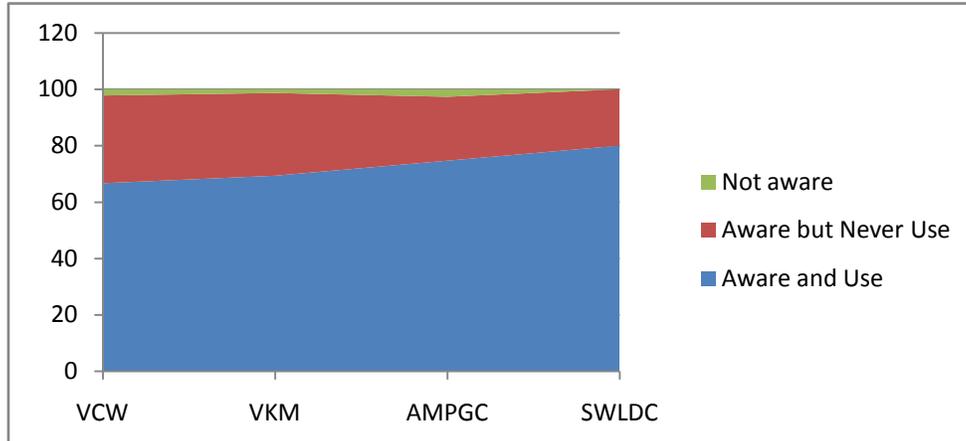


Table 7 shows the percentage of awareness of e-resources among girl students of various selected girl college of Varanasi district. 72.67 % of respondents were aware about e-resources and also using it, 25.78 % were aware of e-resources but they never use it and remaining 1.55 % were not aware of E-resources.

Table 8. E-resources Access Points

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Mobile	32.22	29.33	25.33	16.67	25.8875
2	PC's/LAPTOP	3.33	12	10.67	3.33	7.3325
3	Library Computer	57.78	52	54.67	76.67	60.28
4	Cyber Café	6.67	6.67	9.33	3.33	6.5
6	Total	100	100	100	100	100

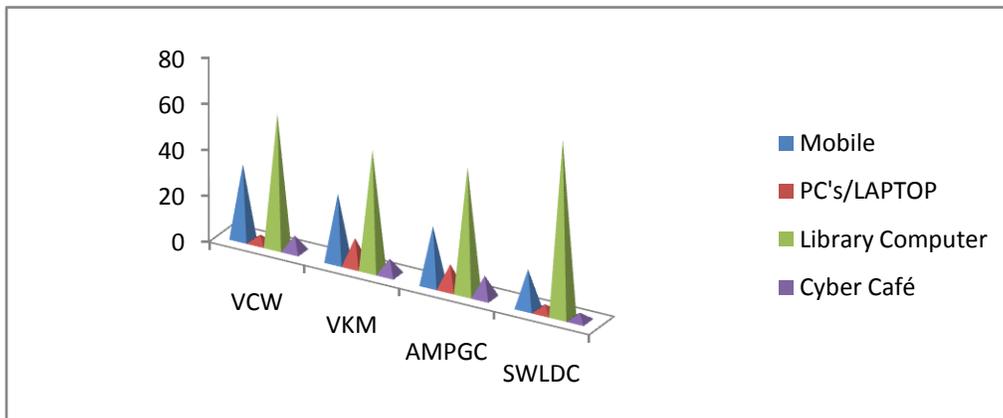
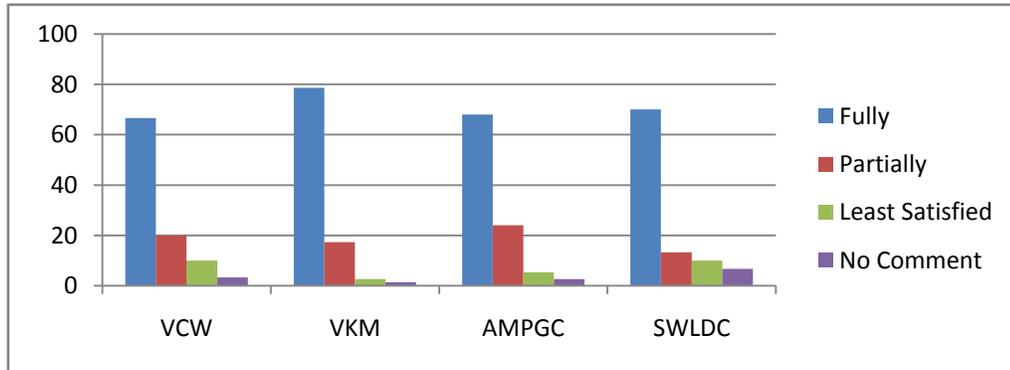


Table no. 8 explore the data are 25.89% of respondents were accessing e-resources on their mobile, 7.33% were on their PC's and laptops, while 60.28% on library computer and remaining 6.25% were at cyber café.

Table.9. Satisfaction with E-resources

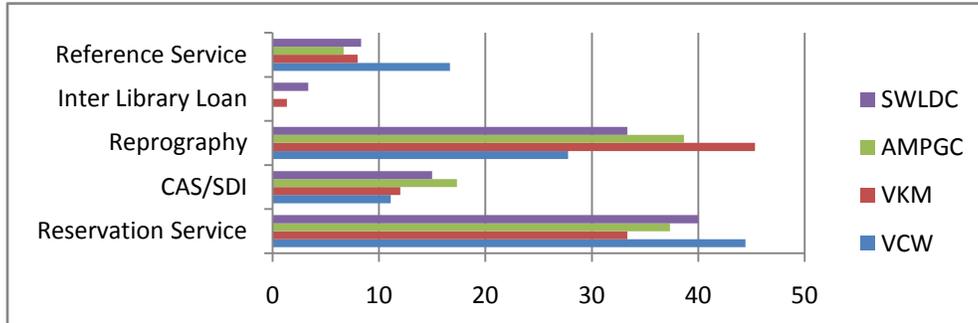
Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Fully	66.67	78.67	68	70	70.835
2	Partially	20	17.33	24	13.33	18.665
3	Least Satisfied	10	2.66	5.33	10	6.9975
4	No Comment	3.33	1.34	2.67	6.67	3.5025
5	Total	100	100	100	100	100



The data gathered in above table shows the satisfaction of e resources, which is provided by library in college. The information delights that e resources of library in average of all the colleges are fully satisfied i.e. 70.83 % users are happy with that resources however the less number of users i.e. 18.66 % are partially satisfied and 6.99 % user are least satisfied by providing the e resources of libraries. Then 3.50 % of users are unable to decide the any decision about e resources of library operation. Along these lines it is found that users have more desire from the institutional library.

Table. 10. Use of Services

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Reservation Service	44.44	33.33	37.33	40	38.775
2	CAS/SDI	11.11	12	17.33	15	13.86
3	Reprography	27.78	45.33	38.67	33.33	36.2775
4	Inter Library Loan	0	1.34	0	3.34	1.17
5	Reference Service	16.67	8	6.67	8.33	9.9175
	Total	100	100	100	100	100

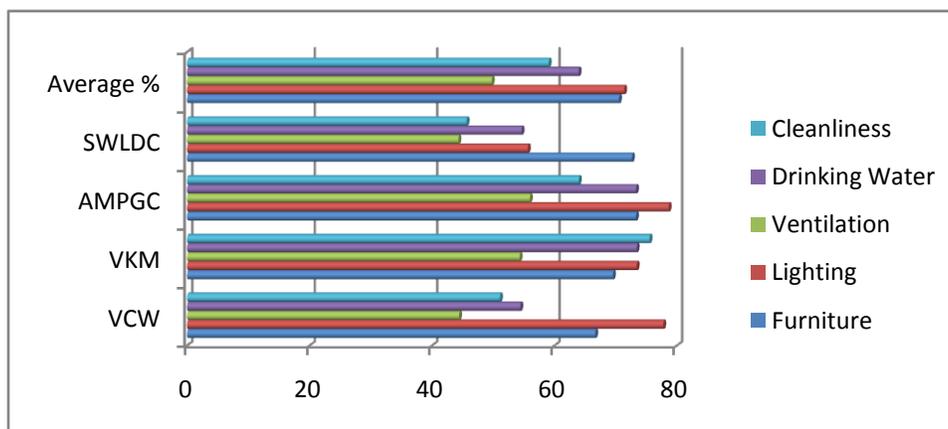


The point of library is to amplify the utilization of assets accessible in it and this is conceivable just when users know about it .User mindfulness about library administrations and sources is prerequisite for its appropriate use. Along these lines the reaction of users in such manner has been broke down in the above table. The table demonstrates that the dominant part of user from various colleges by and large to utilize predominantly the Reservation Service i.e. 38.78% and Reprographic Service (36.28%). Various services like CAS/SDI (13.86 %), Reference services (9.91%) and ILL (1.17%) were utilized in decreasing form of services in college libraries of Varanasi.

Table 10. Infrastructure Facilities

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Furniture	66.67	69.56	73.33	72.67	70.5575
2	Lighting	77.78	73.44	78.67	55.67	71.39
3	Ventilation	44.44	54.33	56	44.33	49.775
4	Drinking Water	54.44	73.44	73.33	54.65	63.965
5	Cleanliness	51.11	75.54	64	45.67	59.08

Infrastructures of libraries are of important aspect and all other services are of optional. In order to amplify the use of library it is constantly advisable to have a functional building with provision for pleasant, natural and electric light , relieving interior, good – looking and



comfortable furniture and other such services . On the average the above table demonstrate that these college library framework is not very good and indeed, even not too terrible but the user rating infrastructure of library on average with percentage of 71.39% (Furniture) , 71.39% (Lighting) , 63.97% (Drinking water) 59.09% (Cleanness) and very less to Ventilation (49.77%). In this manner the review found that majority of user in the various college are satisfied with the available infrastructure yet then again we should not disregard the user who request to enhance the infrastructure services of college libraries.

Table.11. overall performance of college libraries in general perspective

Sr. No.	Purpose	Percentage of Users				Average %
		VCW	VKM	AMPGC	SWLDC	
1	Poor	4.44	8	4	3.33	4.9425
2	Good	15.56	14.67	12	16.67	14.725
3	Very Good	35.56	37.33	41.33	46.67	40.2225
4	Excellence	44.44	40	42.67	33.33	40.11
	Total	100	100	100	100	100

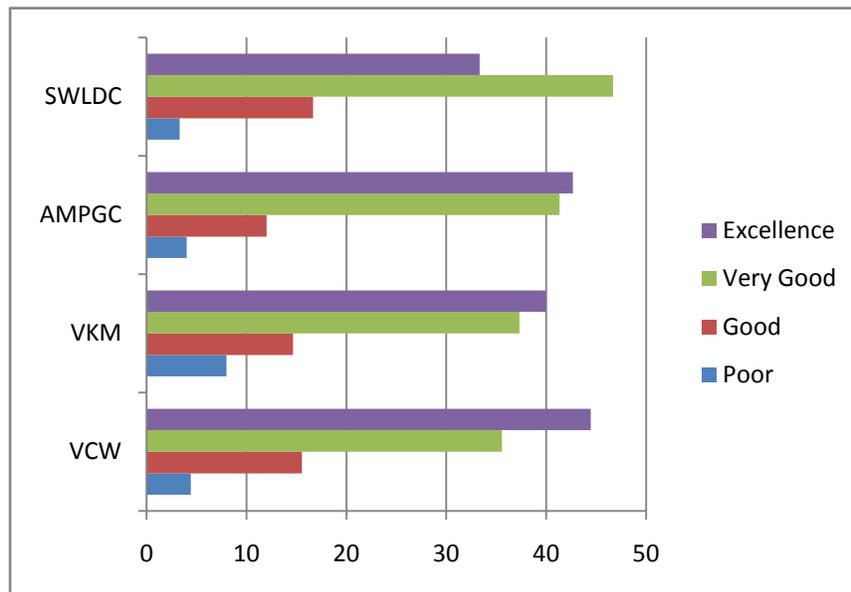


Table 11 caters the overall performance of college libraries in general perspective. The information delights that the general working of library in normal of all the colleges are Excellent i.e. 40.11 % users are happy with the general working of library however the less number of users i.e. 40.22 % are graded the functioning the very good category. 14.27 % user rank their library in good condition and 4.92 % of users are poor satisfied by working of libraries activities. Along these lines it is found that users have more desire from the institutional library.

CONCLUSION:

The review inferred that the vast majority of the destinations of the review are attractive and a large portion of administrations are legitimately taken care of by the libraries of the various girls college. The library must acquaint more services with do satisfy the five laws of library science in current period. This will help library to produce enthusiasm among library users and staff which result in close connection .This will consequently bring about accomplishing the point of library i.e. greatest use of libraries. Along these lines, examine highlights the real focuses which must need to look after giving best facilities in any sort of environment extraordinarily rumored one like this. This study finds out the effective statistics of utilizations of services in girls college of Varanasi district.

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