Public Library of Bareilly (UP): A Case Study of Yugveena Library

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ABSTRACT
Public library is a nerve centre and living force in the dissemination of information for socio-economic and cultural development of a society it serves. Since the development of a society is moulded or influenced by the library, it is essential to safeguard its normal and healthy growth. To keeping this in view, Yugveena Library was established as public library in Bareilly. This paper is an effort to study about the purpose, values, administration, collection and services/features of the library from users point.

Keywords: Public library, Bareilly, Yugveena Library

INTRODUCTION
In this modern age, library has become part and parcel of the cultural life of human being. Every town, city and educational institution has/strives to have a library. Library caters to the varying needs of the people, belonging to different classes and creeds, in each and every nook and corner of the world.

Public library plays a crucial role in the society as a centre for education, information, recreation and culture. Because of these functions, Alvin Johnson rightly calls public library as ‘people’s university’. The role of public library is great indeed in the changing educational and societal circumstances in the developing countries like India. In order to achieve such a multifarious goal, a public library system should be brought under the mandate of law. This aspect has been emphasised in the official document called UNESCO Public Library Manifesto (Augustine and Devarajan, 1990).

CONCEPT OF PUBLIC LIBRARY
Public library is a social institution which is based on the concept of democracy, that is, it is an institution for the people, by the people and of the people. The Sinha Committee (Ministry of Education and Youth Services, 1959) regarded public library as an auxiliary educational institution providing a means of self-education.

Ranganathan (1960) defined it as a library owned and maintained by the public of its area for the socialisation of its books and kindred materials for free service to the people of the area.

The UNESCO Public Library Manifesto (1994) originally framed in 1949 and latterly revised in 1994, offers the best definition of the public library as follows:

The public library is a living force for education, culture and information, and an essential agent for the fostering
of peace and spiritual welfare through the minds of men and women. The public library, a local gateway to knowledge, provides a basic condition for lifelong learning, independent decision-making and cultural development of the individual and social groups.

So, we may accept the simple definition of public library is that library which serves the population of community or region free of charge or for a nominal fee.

**BAREILLY CITY**

Bareilly is a city located on the Ramganga River is 252 km from Lucknow, the capital of Uttar Pradesh and 250 km from New Delhi, the capital of India. It is the 7th largest metropolis in Uttar Pradesh and the 50th largest city in India. The city is also known by the name Nath Nagri (known for the four Shiva temples located in four corners of the region: Dhopeshwar Nath, Madni Nath, Alakhanath and Trivatinath). Although Bareilly is a production centre for cane (bans) furniture, ‘Bans Bareilly’ is not derived from the bans market; it was named for two princes: Bansaldev and Baraldev, sons of Jagat Singh Katehriya, who founded the city in the year 1537 (www.bareilly.nic.in).

**YUGVEENA LIBRARY**

Yugveena Library is a public library situated at Sadar Bazar (a lush green area), Bareilly. This library was established by the Cantonment Board Bareilly with the financial help of Gas Authority of India Limited. The library was inaugurated by the former Defence Minister (Government of India) Shri George Fernandes on 11 July 2002. The library is on the first floor of building, whereas ground floor is being used for recreational purposes (www.yugveena.com).

**Purpose of Library**

The library was opened with aim to foster and provide means for self-development of the individual/group at whatever stage of education, closing the gap between the individual and recorded knowledge. As a public centre, the library has to support and promote all types of reading (formal/non-formal) and learning habits by keeping adequate stock of books and other materials to all sections of the community, irrespective of caste, creed and colour. The library also promotes reading habit among children by developing individual’s capacity to engage in lifelong learning.

**Core Values of Library**

The library seeks to understand needs of the users. It demonstrates friendliness for users and reliability for providing convenient and timely information to the users with accessibility. It plays unique role in community so that learning can thrive from generation to generation. Library provides equal access to library resources and facilities to all its users. It supports the open exchange of information and ideas that represents multiple views with benefit of unity in diversity. It protects and respects every user’s right to know and right to read without any discriminating issues in the society. The library is considered to serve with integrity by operating library system efficiently and effectively.

**Administration of Library**

The library is under administrative control of Cantonment Board, Bareilly. There is a management committee which looks after the issues of library. It opens from 10:00 AM to 5:00 PM on all working days excluding every Friday and Indian government holidays (Table 1).

**Table 1: Number of Staff in Library**

<table>
<thead>
<tr>
<th>Designation</th>
<th>Quantity</th>
<th>Category</th>
</tr>
</thead>
<tbody>
<tr>
<td>Librarian</td>
<td>One</td>
<td>Group C</td>
</tr>
<tr>
<td>Technical assistant</td>
<td>One</td>
<td>Group C</td>
</tr>
<tr>
<td>Clerk-cum-typist</td>
<td>One</td>
<td>Group C</td>
</tr>
<tr>
<td>Peon-cum-sweeper</td>
<td>One</td>
<td>Group D</td>
</tr>
</tbody>
</table>
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Library Collection

Library has nearly 20,000 printed books collection on different subjects like Environmental Science, Law, Education, Economics, Medical Science, Engineering, Management, English/Hindi literature and general interest. Different competitive exam books (like engineering/medical entrance, banking, railway and teaching) are also available in the library. Besides this, special collection is also available for children. The books are classified as per DDC and cataloguing is as per AACR-2 (Table 2).

Table 2: Available Collection of Daily Newspapers and Magazines

<table>
<thead>
<tr>
<th>Name of newspaper/magazine</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Amar Ujala (Hindi)</td>
<td>Daily</td>
</tr>
<tr>
<td>Dainik Jagran (Hindi)</td>
<td>Daily</td>
</tr>
<tr>
<td>Hindustan Times (English/Hindi)</td>
<td>Daily</td>
</tr>
<tr>
<td>Times of India (English)</td>
<td>Daily</td>
</tr>
<tr>
<td>Navbharat Times (Hindi)</td>
<td>Daily</td>
</tr>
<tr>
<td>Jansatta (Hindi)</td>
<td>Daily</td>
</tr>
<tr>
<td>Employment News (English/Hindi)</td>
<td>Weekly</td>
</tr>
<tr>
<td>India Today (English/Hindi)</td>
<td>Weekly</td>
</tr>
<tr>
<td>Front Line (English/Hindi)</td>
<td>Weekly</td>
</tr>
<tr>
<td>Competition Success Review (English)</td>
<td>Monthly</td>
</tr>
<tr>
<td>Pratiyogita Darpan (English/Hindi)</td>
<td>Monthly</td>
</tr>
<tr>
<td>Chronicle (English/Hindi)</td>
<td>Monthly</td>
</tr>
<tr>
<td>Sarita (Hindi)</td>
<td>Fortnightly</td>
</tr>
<tr>
<td>Mukta (Hindi)</td>
<td>Monthly</td>
</tr>
</tbody>
</table>

Services/Features of Library

The library provides different services to its users as follows:

1. Issue–Return Service: Through this counter, user may issue the books for studying in the library and bonafide user may issue the books to take home for 15 days.
2. Reference Service: The reference service of library assists the user to find information and to use library resources in effective manner.
3. Xerox facility: The user may avail this facility to Xerox the library documents on very minimal cost.
4. Internet facility: Through this facility, the user may avail the Internet on the desktop computers which are installed in the library.
5. Audio–Visual Section: Through this section, the user may issue the Audio/Video CDs to take home for 15 days.
6. Art/Craft Gallery: In this gallery, the artist displays his/her paintings and artistic work on nominal charges.
7. Study Room: A well-maintained Study Room (Air Conditioned) with seating capacity of 40 people is available for users.
8. Tea/Coffee Service: An automatic dispenser unit is installed in the library for tea/coffee facility to the users.
9. CCTV Camera: The whole library is under the surveillance of CCTV camera.

Visitors of Library

Through attendance register, it was found that 25–30 visitors visit the library in a working day. A suggestion/complaint register is also available in the reception counter.

METHODS USED FOR DATA COLLECTION

Fifty users were approached to collect the data to check the satisfactory level of services provided by the library (Table 3).

DATA ANALYSIS AND FINDINGS

To testify the services/facilities of the library, a questionnaire was framed and distributed among 50 users (which were selected randomly) for giving his/
her view. On analysis of Table 3, we found that 100% users are satisfied with the peaceful environment of library, 92% users are satisfied with the air/light and cleanliness, 8% users need improvement, 72% users are satisfied with Xeroxing facility whereas 28% users want improvement, 64% users are satisfied with vehicle parking facility, 36% users need improvement, 68% users are satisfied with Internet facility available in the library whereas 32% users want improvement, 84% users are satisfied with tea/coffee and drinking water facility, 16% users need improvement, 56% users are satisfied with the collection of competitive books whereas 44% users want improvement, 48% users are satisfied on collection of children books, 52% users need improvement and lastly 74% users are satisfied with the newspapers/magazines which are being subscribed in the library whereas 26% users want improvement.

**SUMMING UP**

From the above data analysis and findings, we may say that majority of users are satisfied with the services provided by the library whereas some users want more improvement like shaded parking space, high speed internet, snacks, more competitive books/ magazines and much books for children. Finally, it may be concluded that Yugveena Library is successfully serving the users need.

**REFERENCES**


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www.yugveena.com[accessed on 28 June 2017].